



Additional Retail Fees and Charges

Effective from 14 July 2017

Mojo Power Pty Ltd (**Mojo**) may apply the following fees and charges to your account under your agreement with us. This schedule of fees and charges should be used in conjunction with the Energy Price Fact Sheet applicable to your account. Transaction fees and charges are applicable to accounts in all states except where not allowed under the Energy Laws. Service order fees and charges will vary depending on the location of your service address. Metering fees and charges will also vary depending upon the location your service address and the complexity of non-standard works required. These fees and charges will be updated from time to time, please see <http://go.mojopower.com/additional-fees>

Account Transaction fees

Transaction fees	Fee
Late payment fee Flat rate fee applies for each payment not made by your bill's pay-by date. Fee not subject to GST.	\$12.00
Direct debit dishonour fee Flat rate fee applies for each transaction we attempt on your bill's pay-by date and is subsequently declined by your Financial Institution. Fee is not subject to GST	\$2.50
American Express processing fee Fee equalling 1.5% of your bill for payments made via American Express. Fee inclusive of GST	variable

Service order fees and charges

Service order fees and charges will be applied to your account depending on the location of your service address and your electricity distributor or the metering provider or metering service provider for your electricity meter. Non-business hour events are determined by individual distributors and will be advised to you if your service request is considered to be outside of business hours. All service order fees are subject to GST.

NSW service order fees and charges	Business Hours		Non-business Hours	
	Ex GST	Inc GST	Ex GST	Inc GST
Ausgrid distribution area				
Move in/Connection fee Connection fee applicable if you need your electricity switched on or if you are moving home and a special read is required.	\$10.55	\$11.61	\$103.98	\$114.38
Move out/Disconnection fee Disconnection fee applicable if you need your electricity switched off or if you are moving home and a special read is required to finalise the account at your service address.	\$10.55	\$11.61	N/A	N/A
Disconnection/Reconnection for non-payment Fee applicable to your account if we disconnect your service address due to non-payment of your bills.	\$150.93	\$166.02	\$150.93	\$166.02
Endeavour distribution area				

Move in/Connection fee Connection fee applicable if you need your electricity switched on or if you are moving home and a special read is required.	\$36.38	\$40.02	\$67.59	\$74.35
Move out/Disconnection fee Disconnection fee applicable if you need your electricity switched off or if you are moving home and a special read is required to finalise the account at your service address.	\$36.38	40.02	N/A	N/A
Disconnection/Reconnection for non-payment Fee applicable to your account if we disconnect your service address due to non-payment of your bills	\$180.23	\$198.25	\$180.23	\$198.25
Essential distribution area				
Move in/Connection fee Connection fee applicable if you need your electricity switched on or if you are moving home and a special read is required.	\$84.72	\$93.17	\$124.32	\$136.75
Move out/Disconnection fee Disconnection fee applicable if you need your electricity switched off or if you are moving home and a special read is required to finalise the account at your service address.	\$84.72	\$93.17	N/A	N/A
Disconnection/Reconnection for non-payment Fee applicable to your account if we disconnect your service address due to non-payment of your bills	\$128.38	\$141.22	\$128.38	\$141.22

Queensland service order fees and charges	Business Hours		Non-business Hours	
	Ex GST	Inc GST	Ex GST	Inc GST
Energex distribution area				
Move in/Connection fee Connection fee applicable if you need your electricity switched on or if you are moving home and a special read is required.	\$9.98	\$10.98	\$78.89	\$86.78
Move out/Disconnection fee Disconnection fee applicable if you need your electricity switched off or if you are moving home and a special read is required to finalise the account at your service address.	\$7.96	\$8.76	N/A	N/A
Disconnection/Reconnection for non-payment Fee applicable to your account if we disconnect your service address due to non-payment of your bills	\$71.48	\$78.63	\$78.89	\$86.78

Metering fees

Metering fees associated with the installation of a Smart Meter may be applied to your account depending on the location of your premises in relation to the major metropolitan centres of Sydney and Brisbane. Fees may also apply if you do not provide safe and unhindered access to your electricity meter to allow for an installation at a scheduled time or if your metering box requires work to ensure the safety of the installation.

Metering Fees	Ex GST	Inc GST
Installation location within 60km of major metropolitan centre	N/A	N/A

Installation location between 60-100km of major metropolitan centre	N/A	N/A
Installation location between 100-130km of major metropolitan centre	\$200	\$220
Installation location greater than 130km of major metropolitan centre	To be advised	
Missed installation If you fail to provide safe and unimpeded access to your premises to allow for a meter installation.	\$120	\$132
Non-standard works Electrical works, asbestos remediation/removal and other works required prior to the installation of your meter.	To be advised	